

COMMUNICATION PROBLEMS

The remedies when you have problems with the communication at the start, or during the game, are described in detail in the [inbuilt help](#). In summary the communication chain has three links: table-top - WiFi network - BT Admin - BSC.

Table-top – WiFi is checked in Android's WiFi Settings.

Note that the BridgeTabs must be connected to the SAME IP on the SAME NETWORK as BT Admin; and you must have VALID licences for all tables that you want to connect.

WiFi – BT Admin is checked in the PC's settings.

BT Admin – BSC This step is checked automatically. Start BSC (close everything and restart from BOS) if nothing else helps.

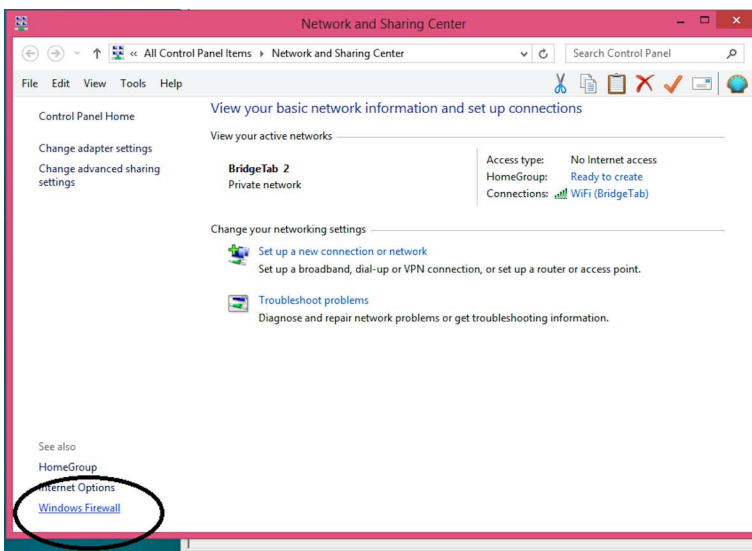
EVERYTHING SEEM OK

You should suspect that there are security settings (firewalls) preventing the BridgeTabs from connecting if you have tried all the standard remedies and the BT Admin n/a message still comes up.

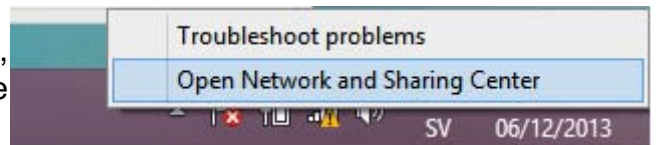
The description below describes how the settings must be in Windows 8. Other versions of Windows have similar settings.

Note that you might also need to change, or switch off, the settings of third party security programs (like Symantec).

2. Select Windows Firewall option

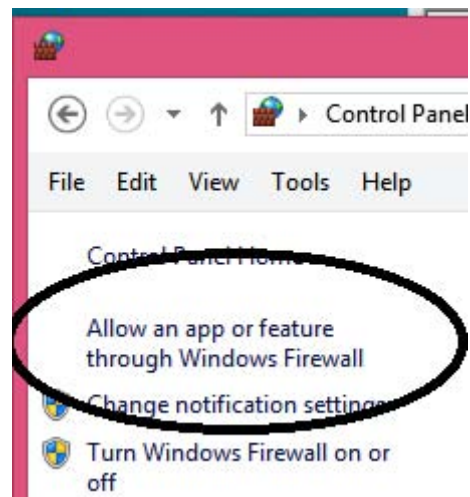


1. Open the Network and Sharing Center



3. Allow an app

You have to allow an app or feature through Windows Firewall.



4. BridgeTab server executable

- a. Click Change settings
- b. Verify that **BOTH** the Private and Public checkbox are ticked.

